



Handyman Services

TRANSFORMING SPACES

QUALITY POLICY

Handyman Services W.L.L constantly endeavors to become the best quality service provider in the field of Interior Construction within the framework of the Business policies, by providing Construction Management support to Clients in managing their Project from concept to commissioning and closure of the Project, along the agreed Quality, Cost and Timelines.

In the said endeavor, Handyman Services acknowledges its responsibility to implement the Quality Policy and endeavor to meet the requirements of Clients as per the agreed scope of work and the requirements of ISO 9001: 2008.

In doing so, Handyman Services will abide by all statutory and regulatory laws applicable to conducting of the business of Clients. Handyman Services also recognizes the necessity and importance of continual improvement in the effectiveness of the Quality Management System and will work towards the same.

Towards continually improving the Quality of service delivery to the clients and to keep abreast of the industry requirements, the Committee appointed by Handyman Services will review, establish, modify or revise the Quality Objectives during the annual review meeting.

The Committee will also, conduct a review of the Quality Policy for its relevance and suitability and forward its recommendations to the Handyman Services for necessary action. The Management will take necessary steps to ensure that the Quality Policy is communicated to all the employees concerned and is understood by all in its spirit and essence.

This policy is to understand the customer needs, expectations, and meet commitments through Optimizing utilization of resources & adapting to state of the art technology.

To achieve Customer satisfaction, we pursue best business practices & initiatives that demonstrate world-class performance in all our deliberations.

Our Quality System will be strictly adhered to, as we continually strive to improve its effectiveness by Establishing & reviewing Quality objectives & Tracking key measures of process control.

Operations Director

Date: 23.02.2024

This policy statement will be renewed annually



**INTERIOR FIT OUTS | DESIGN MANAGEMENT | PROJECT MANAGEMENT | CIVIL & MEP | BESPOKE JOINERY
STRUCTURAL WORKS | METAL FINISHES | ARCHITECTURAL FINISHES | FF&E | VALUE ENGINEERING**

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